

2010 Spectator Info

Admissions & Spectator Entrance

The Spectator Entrance and Admissions onto St. Charles Country Club during championship week is located off of Country Club Boulevard. Please be aware, general public vehicular traffic and parking will be prohibited in and around St. Charles Country Club during championship week. Admissions gates are open from 7:00 am to 4:00 pm Monday, August 23rd to Sunday, August, 29th.

Access to Grounds

Passes/credentials must be visible at all times. Please remember, passes/credentials are valid only on the day shown.

Alcoholic Beverage Policy

Beer and wine is available at most concession stands on the course. Alcoholic beverages served inside the Clubhouse, Clubhouse Patio, Skyboxes, Marquee Suites and Skybox Tables are not permitted outside these areas. Under the Liquor License Act, it is strictly prohibited to enter the Clubhouse, Clubhouse Patio, Skyboxes and Skybox Tables hospitality areas with an alcoholic beverage purchased elsewhere.

Autographs

In order to provide a more orderly environment for fans seeking autographs and at the same time helping players avoid distractions while competing in the CN Canadian Women's Open, autographs are not permitted once a player begins a competitive round Thursday through Sunday. Players may elect to sign autographs prior to or at the completion of their round. MTS Allstream Autograph Alley is located along the fenced player walkway between the 18th green and clubhouse and is an excellent location for fans to get their favourite player's autograph after play.

Banking

Several Automatic Bank Machines (ABM) are located in the CN Spectator Village.

Bicycles

Racks for bicycles will be provided just outside the main spectator entrance at Admissions

Bleachers

Bleacher seating is open to the public on a first-come, first-served basis. Bleachers will be located at the 1st tee, 16th green, 17th green and 18th green.

Camera Policy

Cameras are only allowed on-site at the course during practice rounds, Monday through Wednesday, for personal use only. Cameras are prohibited during championship rounds, Thursday to Sunday. Camcorders are prohibited on-site for the entire week.

Cellular Phones, & Electronic Devices

Cellular phones and other electronic devices are prohibited on-site all week. Any cell phone or other electronic device found on the course will be confiscated by security and will be returned only when leaving the grounds at the check stand located at Admissions.

Charity

CN Miracle Match is a national charitable initiative designed to rally Canadian communities behind a very worthy cause – Children's Hospitals. CN has pledged their help in maximizing local fundraising through a unique matching program where together we can help Canada's leading healthcare facilities treat more children. CN is extremely proud to announce that this year's championship beneficiary is the Children's Hospital Foundation of Manitoba. Visit CNmiraclematch.ca and double your donation.

Check Stand

The Check Stand is located at Admissions and will permit spectators to check their personal belongings rather than carry them on the course. All items will be tagged and marked. The Check Stand is open one hour after play is complete. All items, which have not been picked up at this time, will be stored at admissions until the completion of the championship.

Comfort

For your comfort, we suggest you wear rubber-soled shoes, a hat or visor, sunglasses, lightweight and light-coloured clothing and sunscreen. Binoculars, a seat stick, a light rain jacket and small umbrella are also recommended.

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golfcanada.ca / lpga.com



Concessions (Food & Beverage)

The main concession area is located in the CN Spectator Village. There are several concession stands on the course that will have food and beverage for purchase.

Crosswalks

Spectator crosswalks are areas on the golf course where, at the direction of the tournament Marshals, the gallery may cross a particular hole. This will assist spectators in following their favourite players. To locate a crosswalk, look for an identifying "X".

First-Aid

The medical headquarters is located near the CN Spectator Village. If a medical emergency arises, please notify a CN Canadian Women's Open volunteer or tournament official.

Inclement Weather

Observe the leaderboards throughout the golf course for "Weather Warning" notices that will appear prior to inclement weather moving into the area. When this notice appears, spectators are advised to take precautions prior to play being suspended. If the siren/horn sounds, please proceed to the Park and Ride shuttles that will take you back to your vehicle. In the event of inclement weather, avoid the following: open areas, hilltops/high places, isolated trees, golf carts, wire fencing and skyboxes/bleachers.

Information and Messages

If you cannot find the information you need please speak with the closest volunteer who will be happy to assist you or visit the Information Centre located near the CN Spectator Village.

Junior Policy

Children aged 15 and under are permitted free access to the grounds when accompanied by a ticketed adult. Juniors do not have access to the Clubhouse, Clubhouse Patio, Skyboxes, Marquee Suites and Skybox Tables unless they have appropriate credentials for these areas.

Lost & Found

Any lost and found items will be taken to the Information Centre located near the CN Spectator Village.

Lost Passes/Credentials

Golf Canada is not responsible for lost, stolen or misplaced passes/credentials or parking hangtags.

Lost Persons

Any lost person, including children, will be taken to the Information Centre located near the CN Spectator Village.

Merchandise / Souvenirs

All spectators are encouraged to visit the St. Charles Country Club Pro Shop and the merchandise tent located in the CN Spectator Village for a wide variety of CN Canadian Women's Open branded merchandise.

Methods of Payment

Cash must be used at all concession and beverage stands on the course. Cash, credit cards, debit cards are accepted in the St. Charles Country Club Pro-shop. Cash, debit and credit cards are accepted at Admissions for the purchase of daily tickets.

Pairing Sheets and Souvenir Programs

Complimentary pairing sheets and souvenir programs are available at Admissions and the Information Centre. Pairing sheets provide tee-times, a map of the course as well as a summary of the previous day's action.

Park and Ride

Parking is provided at Assiniboia Downs at a cost of \$5 per car, Monday, August 23rd to Sunday, August 29th. Once you park your car, proceed to the shuttle pick up/drop off area and board a complimentary shuttle that will take you directly to the Spectator Entrance at St. Charles Country Club. Please consult the accompanying map for directions and parking location. Shuttles will run continuously from 7:00 am to one hour after completion of play each day of the championship.

Park and Ride for People with Disabilities

If you require wheelchair transportation please proceed to the designated area at Assiniboia Downs. A wheelchair accessible shuttle will take you directly onto the grounds of St. Charles Country Club. For more information please call 1-866-571-5742.

Permits

If you have a parking hang tag, please follow the map and directions on reverse of the tag to the lot indicated.

Prohibited Items

Please take note of the following items that are prohibited from entering the championship grounds:

- Cell phones and PDA's
- Cameras (allowed Monday through Wednesday)
- Video cameras
- Televisions and radios
- Noise making devices
- Food and beverage (bottled water allowed)
- Containers and coolers
- Pets (other than service animals)
- Lawn and folding armchairs
- Bicycles
- Ladders
- Signs and banners
- Metal spiked golf shoes
- Bags (12"h x 12"w x 12"d or smaller allowed)

Any of the above will be confiscated by security and stored at the Check Stand. All items are subject to inspection at Admissions.

Rain / Suspension of Play Policy

If two hours of golf are played on any day, daily tickets will not be admitted for a future day. If less than two hours of golf is played, ticket holders for that day will be welcomed onto the course on the subsequent day.

Re-Entry Policy

Spectators wishing to leave the grounds and re-enter must have their hands stamped and their ticket punched by security personnel working the admissions gate.

Restrooms

Portable restroom facilities will be located in the following areas:

- CN Spectator Village
- Near the 1st tee, behind the 9th green
- Left of the 2nd fairway
- Between the 4th and 5th holes
- Left of the 12 fairway
- Near the 16th tee
- Between the 17th green and 18th tee



Security

A security team consisting of the Winnipeg Police Service, paid security and volunteers is on hand to help everyone have a safe and enjoyable week. To report a concern, please call 1-866-571-LPGA.

Shuttles

Shuttles to-and-from spectator Park and Ride run from 7:00 am to one hour after completion of play each day of the championship.

Special Assistance

Facilities for people with disabilities are provided. Reserved viewing areas on the 18th green are available for those using wheelchairs or other means of assistance. Wheelchair accessible restroom facilities are provided.

Spectator Courtesies

The following are guidelines to follow for the enjoyment of all spectators:

- Look for and obey marshal's signals at all time
- Walk at all times – never run
- Cross fairways only at designated crosswalks and stay behind the ropes at all other times
- Be quiet and still as golfers play their shots
- Don't leave green areas until all players in a group have putted out
- Do not approach or talk to players on the golf course
- Place all garbage in the receptacles provided
- Be as considerate of your fellow spectators as you would like them to be of you

Spectator Drop Off, Taxis & Limousines

Spectators should be dropped off at Assiniboia Downs to take the complimentary shuttle bus, which will bring them to the Spectator Entrance. Please be aware, general vehicular traffic, taxis and limousines will be prohibited in and around the St. Charles Country Club neighbourhood during championship week.

Spectator Services:

Various spectator services are available for visitors:

- CN Family Fun Zone
- Putt for Charity contest
- Golf Canada video lessons
- Souvenir shops and championship merchandise
- Food and beverage concessions
- Check stands for prohibited items
- On-site information boards indicating player location
- Leader boards and standards
- Automated bank machines
- Lost and found
- Courtesy phones
- Restrooms
- First aid
- Interactive activities in the CN Spectator Village

For more information on any of these services please visit the Information Centre located near the CN Spectator Village.

Starting Times

Starting times for the first two rounds will be available on Wednesday of championship week at www.cncanadianwomensopen.com and www.lpga.com. Pairings and start times for Saturday and Sunday will be available one hour after the conclusion of play on Friday and Saturday respectively.

Telephones

Courtesy telephones are provided at the Information Centre located near the CN Spectator Village, for local calls only.

Think Green

The CN Canadian Women's Open recycles! We encourage you to use our recycle containers, which are positioned throughout the golf course. While walking the course, you'll notice three types of containers for disposal of your recyclables. Blue bags and white boxes marked recyclables should be used for plastic bottles, glass and cans. Green bags and white unmarked boxes are for all other waste.

**Tickets**

Tickets are available at Admissions and can be charged on credit card (Visa, MasterCard, and American Express), cash or debit card. Tickets can also be purchased online at CNcanadianwomensopen.com or by calling Golf Canada at 1-866-571-5742.

Transferring of Corporate Product

Transferring or reselling any CN Canadian Women's Open product is strictly prohibited without written authorization of Golf Canada.

Trophy Presentation

The CN Canadian Women's Open trophy presentation will take place on the 18th green immediately following end of play on Sunday August 29th.

Will Call

Will Call is located at the Admissions area at St. Charles Country Club. Will Call will be open from 7:00 am to 6:00 pm during championship week. Please do not leave parking hangtags at Will Call and advise your guests that passes will be filed under their surname.

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