Scoring

RBC Canadian Open
COMMITTEE DESCRIPTION

The scoring committee works to inform the players, media, spectators and tournament officials about a variety of issues ranging from player scorers to weather alerts and emergencies.

The scoring committee is divided into 2 sub-committees:

1. Walking Scorers
2. Laser Operators including Radar Operators

ShotLink is the scoring system that is used at all of the PGA TOUR tournaments.

The ShotLink team members will work with the tournament representatives, including volunteer chairs to train Walking Scorers and Laser Operator volunteers to use the new equipment and software. This training will likely occur at the orientation in the week prior to the tournament. The PGA TOUR is extremely dependent on an extensive volunteer base at every tournament.

The ShotLink team as well as the PGA TOUR and Golf Canada want to make sure that the Scoring Committee is comfortable with its roles. Slides and handouts are used to guide everyone through each phase of the scoring process. Training information is available on the ShotLink website (www.shotlink.com). The Chair and Vice-Chairs of the Scoring Committee should ensure that its volunteers have this website so they can review the training material prior to training sessions held in advance of the tournament. Training from the ShotLink team will take place prior to tournament week so that the entire system will be in place and the training is fresh in the volunteers’ minds when they begin work.

It is important the Scoring Chairs have contact with the PGA TOUR Officials, First Aid, Marshals and the Tournament Staff, to facilitate any on-course problems that may arise.

COMMITTEE PLANNING

WALKING SCORERS

The job of the Walking Scorer is to walk with the group and record scores and statistics. Each Walking Scorer must be able to walk the whole course as well and have a sense of golf etiquette. A Walking Scorer must be assigned to each group in the Pro-Am and during each competitive round.

The ShotLink staff will also provide the handheld unit, as well as a voice radio with a headset to facilitate constant communication with the ShotLink staff.

Please be aware that the standard bearer will rely on you for the score from each hole. The Walking Scorer should check that the standard correctly shows the players’ scores at the completion of each hole.

Walking Scorers should keep pace with the players at all times, at a distance which will not interfere with their play, but which will permit you to see each stroke. It is important that you position yourself in a manner so as not to be in the line of play. The best position would be on the side of the player, facing the player. Identify players on stat sheet by colors of each caddie bib.

Upon reaching the green, the Walking Scorer should proceed with the Standard Bearer directly to a spot close to the exit to the next tee. Be careful not to obstruct the spectator’s view. The Walking Scorer volunteer should always leave the green behind the players through the designated exit – do not take short cuts.
After the completion of each hole, report the score of each player on the Palm device. If the Walking Scorer has a problem with the Palm device, please use the headset and contact the ShotLink staff. At the end of the round, volunteers must return their headset and Palm device to the Scoring Committee.

**LASER OPERATORS**

**Fairway Laser Operators**
The operation of the Fairway Lasers is a very simple process. This is a basic trigger-controlled laser and is very easy to spot the tee shot and take the measurement. Fairway Laser operators are stationed just inside the ropes near the landing area of the drive.

Each station consists of a:
- Laser positioned on a movable tripod
- A battery-powered data radio, which is connected by cable to a Palm.

The Palm device provides information with regards to which player’s ball the volunteers are “shooting” with the laser. The volunteer will take the measurements of each drive and will make sure the information is sent to the ShotLink truck.

In addition, a voice radio and headset will be provided to the volunteer so they will have constant voice communication with the ShotLink staff. All of the necessary equipment will be delivered each morning before tee off.

**Greenside Laser Operators**
The Greenside Laser Operator position is a special position and is not for every volunteer. The ShotLink training program has been modified to help identify the volunteers who will have the best chance to be successful in this role. As a first step, it is necessary to question the volunteers as to their interest in operating a laser on a platform.

If the volunteer is not interested in this type of position, then chances are strong that they will not succeed as a greenside laser operator. Greenside laser operators will be on a platform varying from 2 to 6 feet high and will be using a “survey grade” laser to take multiple measurements per player on the green.

These volunteers are in constant voice communication by radio with the ShotLink staff. The radio link allows the volunteers to communicate any problems or concerns directly to the ShotLink staff. It is best to educate the volunteers that this is a challenging position that can be a lot of fun. The volunteers’ ability to enjoy this position will be greatly enhanced if they review the materials on ShotLink.com, attend the training sessions during advance week, and work the Pro-Am.

Two volunteers, working as a team, on the greenside platform are key to the success of the greenside laser position. One volunteer can keep up with play and control communication back to the ShotLink trailer, while the other operates the device.

The greenside laser operators will be standing on a platform at each green. These covered platforms will vary in size from 6 feet to 12 feet tall. The top of the platform will be approximately 7’ by 7’. They are tied down and very sturdy, with railings on the stairs around the top. They also have skirting around the scaffolding for better appearance.

**RADAR OPERATORS**
Volunteers will be located on the tee box (location to be determined by PGA Tour) and operate a palm device to collect data. The PGA TOUR uses the TrackMan system to measure and analyze ball flight and club movement data. This includes 3-D Shot Trajectory, Carry Distance, Ball Landing Position, Ball Speed, Vertical Launch Angle, Spin Rate, Horizontal Launch Angle, Club Speed, and more.
SHOTLINK ASSISTANCE
In order to set up the course each morning and break it down each night, as well as support some of the equipment, each tournament is to provide 5 – 8 volunteers to assist the ShotLink staff. These volunteers would work under the direction of the TOUR staff to help maintain the working system and retrieve equipment from the course and the ShotLink truck.

REGISTRATION
The main registration area for all Scoring Committee members will be located in the Volunteer Centre. All scoring volunteers should check-in before each shift to this area. The Walking Scorer and Greens Reporter Chairs will want to be situated here as all equipment is distributed from this area.