

Ambassadors

RBC Canadian Open



Ambassadors

COMMITTEE DESCRIPTION

The Ambassadors Committee should operate under the supervision of the Ambassadors Chair and Vice-Chair. The committee's objective is to have spectators leave the RBC Canadian Open having had a positive experience. The Ambassadors will assist patrons with various questions which may include; location of washrooms, directions to specific holes, locations of concessions, directing patrons to the exit/bus pick up at the end of the day and general tournament inquiries. The committee should be comprised of outgoing, friendly and energetic individuals with excellent customer service skills. The committee will be stationed at various (typically 4) high traffic areas throughout the golf course.

COMMITTEE CHAIR DUTIES

- Recruit volunteers for the committee. It is important that the chairperson has a good knowledge of the roles and responsibilities of the committee prior to recruiting.
- Provide the volunteers with an outline of their duty.
- Establish schedules for the volunteers.
- With the assistance of Golf Canada provide orientation for the volunteers and brief the program sellers.
- Ideal # of volunteers: 60

HOURS OF OPERATION

DAY	TIME
Monday	7:00am – 6:00 pm
Tuesday	7:00am – 6:00 pm
Wednesday	7:00am – 6:00 pm
Thursday	7:00am – 7:00 pm
Friday	7:00am – 7:00 pm
Saturday	7:00am – 7:00 pm
Sunday	7:00am – 7:00 pm

*Assuming four locations with a minimum of two volunteers per location/per shift

GOLF CANADA SUPPLIES AND EQUIPMENT CHECK LIST

Golf Canada will furnish and supply the following items the Friday preceding tournament week. Please ensure that all supplies have arrived and are accounted for.

<input type="checkbox"/> Pairing Sheets	<input type="checkbox"/> Office Supplies (pens, note pads, tape, etc.)
<input type="checkbox"/> Detailed map of pairing sheet locations and corporate areas & tournament fact sheet	